# Risk Services ReportCONDOMINIUM CORPORATION 1122235CONDOMINIUM CORPORATION 1122235River Park GLENProperty Engineering ServicesRisk Services DivisionFebruary 25<sup>th</sup>, 2020

Dave Barthel, VP / Risk Services Manager





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# Preface

The primary purpose of this report is to provide assistance to the client, their insurers and our firm in identifying loss exposures. Loss exposure identification addresses non-speculative or pure risk areas concerning property, time element/loss of use, and to a degree, legal liability. In this regard the report provides an analysis of the site, operations, utilities, equipment and loss control aspects. Information gathered during this survey has been used to evaluate the current loss control/prevention programs and generate recommendations to reduce the exposure to property/business interruption losses.

This report has been prepared solely for the purpose of the above mentioned client for insurance and risk control purposes related to the perils overviewed. It does not imply that no other hazardous conditions exist. HUB International assumes no responsibility for management and control of these activities.

The information in this report is principally based on a site survey, data obtained from interviewing personnel and a review of available records. As report information is obtained from a variety of sources, there may be areas where refinement is in order. This report, as it is updated, will reflect refinements identified, and also, important facility changes. No other warranty, expressed or implied, is made.

All risk consulting services performed by HUB International are advisory in nature. All resultant reports are based upon conditions and practices observed by HUB and information supplied by the client. Any such reports may not identify or contemplate all unsafe conditions and practices; others may exist. HUB does not imply, guarantee or warrant the safety of any of the client's properties or operations or that the client or any such properties or operations are in compliance with all federal, provincial or municipal laws, codes, statutes, ordinances, standards or recommendations. All decisions in connection with the implementation, if any, of any of HUB's advice or recommendations shall be the sole responsibility of, and made by, the client.

### **Purpose**

A site visit to Condominium Corporation #1122235 (River Park Glen) was conducted on February 25<sup>th</sup>, 2020 and consisted of a sit- down interview and a walkthrough of the facility. The purpose of the visit was: (1) to discuss current coverage, (2) to verify construction, occupancy, protection, and exposure (COPE) data; (3) to identify risk associated with the facility, and the current operations conducted at the facility (4) to review current fire protection equipment and response protocols; and (5) to evaluate the adequacy of current risk mitigation controls.

Participants in the survey included:

- 1) Charlene Turner, Managing Broker (On-Site Solutions Inc.)
- 2) James Lawson, Account Executive (HUB International)
- 3) Dave Barthel, VP / Risk Services Manager (HUB International)

# **General Overview**

Client Name: Occupancy:	Condo Corporation #1122235 (River Park Glen) Residential Condominium corporation Complex			
SIC Code:	6513: Apartment Buildings			
Address:	21 Macdonald Drive, Fort McMurray Alberta			
Survey Date:	25/02/2020			
Owner of Building(s):	🛛 Yes 🗌 No			
Building Valuation Included:	🗆 Yes 🖾 No 🗆 N/A			
Prior Visit to this location: Date of last survey (If applicable):	□ Yes ⊠ No □ N/A N/A			

### **Report Sections Included**

Property	$\boxtimes$	Yes		No		N/A
General Liability	$\boxtimes$	Yes		No		N/A
Product Liability		Yes		No	$\times$	N/A
Auto / Fleet		Yes		No	$\boxtimes$	N/A
Business Interruption		Yes		No	$\boxtimes$	N/A
Other	De	scribe:	N/A			

# **Risk Overview**

	O	verall Risk Rati	ng	
Superior	Above Average	Average	Below Average	Poor
			nded to communicate the lev ustry and within the same ge	
Account Rating:		Su	perior	
Comments:	residential complex residential units and be in good condition of the property. Reg been made by unit of best in class risk ma condominium corpo taken by the board	consisting of fif 6 commercial u n with no deficie gular repairs and owners and the nagement proce orations in this a and property ma	5 (River Park Glen) cons teen (15) buildings with units. The buildings were encies noted during the l improvements to the p board. The property has esses which significantly rea or in the province. T anagement company (w e significantly reduced t	a total of 498 e observed to walk-through roperty have s implemented v exceed similar he actions vhich has a

Occupancy:	Residential condominium units		
	Wood Frame	41 %	
Construction:	Fire Resistive	59 %	
	Total Area:	628,644 ft <sup>2</sup>	
	<u>System Type:</u>	<u>% Protected</u>	
Protection:	Automatic Sprinklers <1 %		
	Fire Alarm Systems 100 %		
Hazards:	Common Hazards (Slip, Trip, and Fall)		
Hazard Rating:	Above Average Protection (when compared to similar occupancies)		
Security Rating:	Above Average Security (when compared to similar occupancies)		
FUS Rating:	Rating: 5 Type: Full T	ime <i>Distance:</i> 3.6 km	
CAT Exposures:	🗆 Flood 🛛 Wind/Storm 🛛 Eartho	quake 🛛 Other	
	Comments on "Other":		

Bldg. Name	ISO Const. Type	Area (ft²)	Sprinklered
#1 North Tower	ISO Class 6 - Fire Resistive	123,500	🗆 Yes 🛛 No
#2 South Tower	ISO Class 6 - Fire Resistive	123,500	🗆 Yes 🛛 No
#3 Leisure Centre	ISO Class 1 - Frame	10,929	🗆 Yes 🛛 No
#4 Low Rise	ISO Class 1 – Frame	113,792	🗆 Yes 🛛 No
#5 Lower Mews (10)	ISO Class 1 – Frame	52,342	🗆 Yes 🛛 No
#6 Upper Mews (Parking)	ISO Class 6 - Fire Resistive	123,540	🗆 Yes 🛛 No
#7 Upper Mews (Residential)	ISO Class 1 - Frame	81,041	🗆 Yes 🛛 No

# **Description of Operations**

Condominium Corporation No. 1122235 (River Park Glen) consists of a residential condominium corporation complex consisting of two (2) residential towers in addition to twelve (12) low rise buildings and one (1) amenity building. The buildings are situated on a property east of the Athabasca River and south of MacDonald Island Park. The condominium complex contains a total of 498 residential units and 1 commercial unit which is divided into three (3) separate spaces.

The condominium corporation was formed in April 2011 with the amalgamation of four separate condo corporations which were located at this site. At that time, the bylaws for the single condo corporation were written by legal representation who had assisted in the creation of government legislation related to bylaws for condominium corporations.

### Occupancies

- North Tower
  - 149 residential units (1 titled Laundry Unit)
- South Tower
  - 141 residential units and 1 Laundry Unit
  - 1 Commercial Unit divided into three (3) spaces
    - Klorious Kids Academy
      - King Vapor (E-Cigarette Store)
- Amenity Building
  - Four (4) Commercial Spaces
    - Office (Administration of "On-Site Solutions Inc." & Office of Condominium Corporation)
    - Fort McMurray Highland Dance
    - Nerdvana Comic Book Store
    - Great Plains Security Office
- Low Rise Building
  - 96 residential units [in addition to two laundry rooms (one titled unit)]
- Upper Mews
  - o 62 residential units [in addition to two laundry rooms (one titled unit)]
  - 2 levels of covered parking
- Lower Mews
  - o 50 residential units (townhouse style) in 10 separate buildings

The site contact noted that all commercial tenants are required to provide proof of insurance. In addition to the residential and commercial units, the building includes common spaces which include corridors and the main entryways, as well as general common spaces within the buildings.

### General Operations / Management

The property is managed by "On-Site Solutions Inc." which consists of a property management company operated by membership of the condominium corporation. This arrangement ensures that the property management company has a vested interest in maintaining the property to the highest standards as persons representing the property management company are also owners. There are a total of 17.5 persons employed by On-Site Solutions Inc. which include seven (7) maintenance staff, three (3) grounds persons, three

(3) full time front office staff (and one 50% position) two of whom are Assistant Property Managers. There are also four (4) management staff.

The buildings were observed to be in very good condition with strong evidence of an excellent maintenance programs in place which is continually being improved to reduce risk. The condominium corporation has demonstrated a significant focus on building maintenance going forward to reduce risk and a high degree of interest in improving risk management to ensure the building minimizes any potential hazards which could result in property damage or increases future repair costs.

There are currently 431 units which are investor owned and 67 units which are owner occupied (498 units total). There are 280 units in the investor pool with most owners being long term owners (more than 10 years). The site contact noted that all rented units have 12-18 month leases. All rental units under On-Site Solutions' management are required to carry tenants insurance and provide proof before moving in to their unit. The contact indicated another large manager who manages 70 units has the same requirements.

The contact noted that a currently proposed change to the bylaws (which is subject to approval via a special resolution) is that all unit owners are required to have insurance for the unit with adequate deductible coverage. The condominium corporation is listed as a loss payee to ensure that changes in the policy lead to the condominium corporation being notified.

The maintenance department was noted to have critical parts stored on hand to prevent any downtime issues. Specifically all critical parts for repairing the boilers are maintained on hand.

Pest management: rather than use a contractor, On-Site Solutions Inc. has employees who have been trained and certified in pest management. In the event that any resident observes pests of any kind they are able to notify management who immediately dispatch certified staff for inspection and treatment. The cost is included in monthly fees to encourage immediate notification and treatment if any pests are identified. On-Site Solutions carries separate coverage from the condominium corporation for this activity; however, the proactive risk management solution to a common property issue should be highlighted.

### Water Damage Mitigation

It was noted that management has a developed plan to help with the minimization of water damage losses. All maintenance personnel are trained in how to shut off water in the event of a leak with access panel in common spaces for water shut-offs. Additionally, main water shutoffs in mechanical rooms have posted instructions on how to shut-off the water and what valves to shut to reduce water damage in the event of a leak.

All common laundry rooms have regularly changed water supply lines and have drains in the room.

The contact noted that in the event that persons will be away from their unit for more than 72 hours the water is shut off (whenever feasible and where shut-off valves are within units) to prevent leaks and water damage when they are away. This policy is effective for 280 units managed by On-Site Solutions as well as 70 managed by Simsur Asset Management.

### **Bylaws**

When the four (4) condominium corporations amalgamated in 2011 the bylaws were completely re-written by legal counsel. Bylaws are continually being updated and are reviewed by legal counsel on a regular basis to ensure compliance with recommended guidelines. The current bylaws are designed to reduce risk and to ensure that it is appropriately maintained. Some of these bylaws and policies include the following:

- Smoking of any kind is not permitted on the property. Persons wishing to smoke must exit the building and walk to the street. Fines are issued for smoking on the property. The bylaws were updated to include cannabis as well as tobacco smoke in 2019.
- Cannabis is not permitted to be grown (medical or recreational) on the property.
- The buildings are certified as "Crime Free Multi-Housing" Status.
  - Tenants sign lease indicating no sub-leasing will occur nor will criminal activities occur.
- Propane BBQs are permitted on balconies (no charcoal grills / hibachis). BBQs are not permitted to be stored or used up against the building in order to prevent damage to the building (proximity requirements are in place).
- Short term rentals are not permitted.
- Pets are permitted but limited to 30lbs. & 15" in height. Pets must be kept on a leash on the property at all times and cleaned up after.

# **Property:**

# COPE Details: (South Tower)

General Details	
Occupancy Description:	Residential Condominium Corporation The building consists of a residential tower with the main level containing a lobby, mail area, garbage room, emergency generator room, and residential units. Above grade levels contain a common hallway, laundry rooms, and residential units.
Major Const. Class (ISO):	ISO Class 6 (Fire Resistive)
Building Condition:	□Superior ⊠Above Average □Average □Fair □Poor
Year of Construction:	1977
No. of Storeys (Above Grade)	13
Basement:	⊠Yes □No (Crawlspace Only)
Above Grade Building Area:	123,500 ft <sup>2</sup>
Below Grade Building Area:	Crawlspace Only

### **Construction** Details

Construction Details	
Exterior Wall Construction:	Reinforced Concrete Construction
Floor Construction:	Reinforced Concrete Construction
Roof Type:	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □
Roof Construction:	Reinforced Concrete & Steel
Roof Finish:	SBS modified bitumen membrane & Ballast
Roof Resurfaced:	⊠Yes □No If Yes (Year): 2006 (Full Replacement)
Building Services	
Electrical Service	The building is currently provided with copper wiring throughout the building. All units are provided with circuit breakers and there are no fuses in the building.
Thermographic Scans:	□Yes ⊠No Date: N/A
Emergency Generators:	The building contains a Cummins (125 KVA) emergency generator which is tested weekly with annual service conducted by a third party.
Plumbing:	Plumbing consists of copper and PEX supply lines. ABS drain lines to a municipal waste line. Every unit has individual water shut-offs where feasible based on unit design. All PRVs have been changed in 2019. The sewer lines from the building to the street are currently being mapped out for better identification. Individual units shut off water if the occupancy is going to be gone more than 72 hours.
	Hot water is supplied to the building using two RBI boilers supplied to multiple AO Smith Hot Water Tanks.
HVAC:	Individual units are heated through the use hydronic baseboard heaters. Hot water is provided through the use of two (2) Super Hot boilers (2495 mbtu) replaced in 2019.

	True North Mechanical is contracted to maintain HVAC
	systems on site. TNM conducts weekly inspections of the
	building systems as well as conduct monthly service which
	may include boiler fire-ups and temperature checks, leak
	testing, filter and belt changes, and other standard service
	work.
Elevator	Two elevators serviced monthly by Thyssenkrupp.
<b>Building Fire Protection</b>	
Sprinkler Protection:	□Yes □No ⊠Partial
Sprinkler Area Details:	The only part of the building protected by an automatic
	sprinkler system is the garbage room and the garbage chute.
Standpipe System:	⊠Yes □No
Fire Pump / Booster Pump:	⊠Yes □No
Details:	Armstrong Fire Pump (750 GPM at 52 psi at 1780 rpm) with
	Tornatech Fire Pump Controller. The Fire Pump is tested in
	accordance with the requirements of NFPA 25.
Specialized Fire Protection:	□Yes ⊠No
Details:	N/A
Fire Alarm:	⊠Yes □No
Details:	Full Fire alarm system (Mircom FX 2000) is installed which is
	monitored by security with local annunciator panel and audible
	alarms and pull stations.
Date of Service:	19/12/2019
Smoke / Heat Detectors:	This building has smoke and heat detectors installed
	throughout the building. Smoke detectors are located within each unit and are hard wired and are tested by maintenance
	annually and replaced as required.
Date of Service:	19/12/2019
Life Safety Systems:	Emergency lights are located throughout the buildings in
	hallway corridors, and stairwells. Emergency lights are tested
	annually by a third party and monthly by building maintenance.
Portable Fire Extinguishers:	$\square$ ABC $\square$ CO <sub>2</sub> $\square$ Water $\square$ Halon $\square$ AFFF
Most Recent Test Date:	19/12/2019
Additional Details:	Monthly inspections are conducted of all fire protection
	equipment (portable fire extinguishers and hoses). Annual
	inspections occur of all life safety devices by a third party
	(Borealis Fire Protection).
	Passive fire protection: All units have self-closing doors (20 minute) to minimize the enread of fire and/or employing a fire
	minute) to minimize the spread of fire and/or smoke if a fire were to occur within a unit.

### **Reconstruction Data (If Applicable)**

Valuation Completed:	⊠Yes □No □N/A
Updated Reconstruction Cost:	\$ 39,750,000

A reconstruction cost estimate was completed by Reliance Asset Consulting effective April 2018 with updates for this building provided in 2019. A 2020 update indicated a total reconstruction value of \$ 158,300,000.00 for all buildings.

# Photographs (South Tower):





Exterior

Exterior



Hot Water Boiler



Super Hot Boiler (Hydronic)



Roof



Exit Signage



Main Electrical Room



Laundry Room



Corridor



Fire Safety Plan



Typical Fire Hose & Extinguisher



**Emergency Generator** 

# COPE Details: (North Tower)

### **General Details**

Occupancy Description:	Residential Condominium Corporation The building consists of a residential tower with the main level containing a lobby, mail area, garbage room, emergency generator room, and a commercial unit. Above grade levels contain a common hallway, laundry room, and residential units.
Major Const. Class (ISO):	ISO Class 6 (Fire Resistive)
Building Condition:	□Superior ⊠Above Average □Average □Fair □Poor
Year of Construction:	1977
No. of Storeys (Above Grade)	13
Basement:	⊠Yes □No (Crawlspace Only)
Above Grade Building Area:	123,500 ft <sup>2</sup>
Below Grade Building Area:	Crawlspace Only

### **Construction Details**

Exterior Wall Construction:	Reinforced Concrete Construction		
Floor Construction:	Reinforced Concrete Construction		
Roof Type:	⊠Flat □Sloped □Peaked □Quonset		
Roof Construction:	Reinforced Concrete & Steel		
Roof Finish:	SBS modified bitumen membrane & Ballast		
Roof Resurfaced:	⊠Yes □No If Yes (Year): 2018 (Full Replacement)		

### **Building Services**

Electrical Service	The building is currently provided with copper wiring throughout the building. All units are provided with circuit breakers and there are no fuses in the building.
Thermographic Scans:	□Yes ⊠No Date: N/A
Emergency Generators:	The building contains a Cummins (125 KVA) emergency generator which is tested weekly with annual service conducted by a third party.
Plumbing:	Plumbing consists of copper and PEX supply lines. ABS drain lines to a municipal waste line. Every unit has individual water shut-offs where feasible based on unit design. All PRVs have been changed in 2019. The sewer lines from the building to the street are currently being mapped out for better identification. Individual units shut off water if the occupancy is going to be gone more than 72 hours.
	Hot water is supplied to the building using two RBI boilers and Reznor boilers supplied to multiple AO Smith Hot Water Tanks.
HVAC:	Individual units are heated through the use hydronic baseboard heaters. Hot water is provided through the use of two (2) Super Hot boilers (2495 mbtu) replaced in 2017/2018.
	True North Mechanical is contracted to maintain HVAC systems on site. TNM conducts weekly inspections of the

	building systems as well as conduct monthly service which may include boiler fire-ups and temperature checks, leak testing, filter and belt changes, and other standard service work.
Elevator:	Two elevators serviced monthly by Thyssenkrupp.
<b>Building Fire Protection</b> Sprinkler Protection: Sprinkler Area Details:	। │□Yes □No ⊠Partial │The only part of the building protected by an automatic
Standpipe System: Fire Pump / Booster Pump:	sprinkler system is the garbage room and the garbage chute. ⊠Yes □No ⊠Yes □No
Details:	Booster Pump. The pump is tested in accordance with the requirements of NFPA 25.
Specialized Fire Protection: Details:	□Yes ⊠No N/A
Fire Alarm: Details:	☑Yes □No Full Fire alarm system is installed which is monitored by security with local annunciator panel and audible alarms and pull stations.
Date of Service: Smoke / Heat Detectors:	19/12/2019 This building has smoke and heat detectors installed throughout the building. Smoke detectors are located within each unit and are hard wired and are tested by maintenance annually and replaced as required.
Date of Service: Life Safety Systems:	19/12/2019 Emergency lights are located throughout the buildings in hallway corridors, and stairwells. All emergency lights are regularly tested annually by a third party and monthly by building maintenance.
Portable Fire Extinguishers: Most Recent Test Date:	⊠ABC □CO₂ □Water □Halon □AFFF 19/12/2019
Additional Details:	Monthly inspections are conducted of all fire protection equipment (portable fire extinguishers and hoses). Annual inspections occur of all life safety devices by a third party (Borealis Fire Protection).
	Passive fire protection: All units have self-closing doors (20 minute) to minimize the spread of fire and/or smoke if a fire were to occur within a unit.

### **Reconstruction Data (If Applicable)**

Valuation Completed:	⊠Yes □No □N/A
Updated Reconstruction Cost:	\$ 40,600,000

A reconstruction cost estimate was completed by Reliance Asset Consulting effective April 2018 with updates for this building provided in 2019. A 2020 update indicated a total reconstruction value of \$ 158,300,000.00 for all buildings.

# Photographs (North Tower):





Exterior



Hot Water Boiler



Super Hot Boiler (Hydronic)



Roof



Emergency Exit Stairs



Maintenance Shop



Laundry Room



Corridor



Typical Fire Hose & Extinguisher



Fire Pump



Emergency Generator

# COPE Details: (Leisure Centre)

### General Details

Occupancy Description:	The Leisure Centre consists of a single storey building located adjacent to the South Tower. The building contains the office area for staff and management as well as recreation spaces including a full size gymnasium, fitness area, crossfit training gym, and washrooms. Additionally, the building has commercial space leased out to a dance company and the security company for the property.
Major Const. Class (ISO): Building Condition:	ISO Class 1: Wood Frame □Superior □Above Average ⊠Average □Fair □Poor
Year of Construction:	
No. of Storeys (Above Grade)	1
Basement:	
Above Grade Building Area: Below Grade Building Area:	10,929 ft² N/A
Construction Details	
Exterior Wall Construction:	Wood Frame with exterior finish of vinyl siding
Floor Construction: Roof Type:	Reinforced concrete (Slab on grade) ⊠Flat □Sloped □Peaked □Quonset
Roof Construction:	Wood Joist
Roof Finish:	SBS modified bitumen membrane & Ballast
Roof Resurfaced:	⊠Yes □No If Yes (Year): 2020 (Planned)
Building Services	
Electrical Service	The building is currently provided with copper wiring throughout the building. The building is provided with circuit breakers and there are no fuses in the building.
Thermographic Scans:	□Yes ⊠No Date: N/A
Emergency Generators:	The building is provided with emergency power from the South Tower emergency generator.
Plumbing:	Plumbing consists of copper and PEX supply lines. ABS drain lines to a municipal waste line. All PRVs have been changed in 2019. The sewer lines from the building to the street are currently being mapped out for better identification.
HVAC:	The building is heated through the hydronic baseboard units which are provided with hot water from 2 Raypak boilers.
	True North Mechanical is contracted to maintain HVAC systems on site. TNM conducts weekly inspections of the building systems as well as conduct monthly service which may include boiler fire-ups and temperature checks, leak testing, filter and belt changes, and other standard service work.
Elevator:	N/A

### **Building Fire Protection**

Sprinkler Protection:	□Yes ⊠No □Partial
Sprinkler Area Details:	N/A
Standpipe System:	□Yes ⊠No
Fire Pump / Booster Pump:	□Yes ⊠No
Details:	N/A
Specialized Fire Protection:	□Yes ⊠No
Details:	N/A
Fire Alarm:	⊠Yes □No
Details:	Full Fire alarm system is installed which is monitored by security with local annunciator panel and audible alarms and pull stations.
Date of Service:	19/12/2019
Smoke / Heat Detectors:	This building has smoke and heat detectors installed throughout the building. Detectors are hard wired and are tested by maintenance annually and replaced as required.
Life Safety Systems:	Emergency lights are located throughout the buildings in hallway corridors, and stairwells. All emergency lights are regularly tested annually by a third party and monthly by building maintenance.
Portable Fire Extinguishers:	$\square ABC \square CO_2 \square Water \square Halon \square AFFF$
Most Recent Test Date:	15/12/2019
Additional Details:	Monthly inspections are conducted of all fire protection equipment (portable fire extinguishers and hoses). Annual inspections occur of all life safety devices by a third party (Borealis Fire Protection).

### **Reconstruction Data (If Applicable)**

Valuation Completed:⊠Yes□No□N/AUpdated Reconstruction Cost:\$ 3,425,000

A reconstruction cost estimate was completed by Reliance Asset Consulting effective April 2018 with updates for this building provided in 2019. A 2020 update indicated a total reconstruction value of \$ 158,300,000.00 for all buildings.

# Photographs (Leisure Centre):





**Exterior Entrance** 



Exterior



Boilers

Electrical



Mechanical Room



Roof

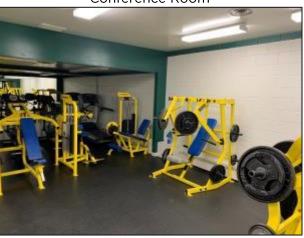




Lobby Area

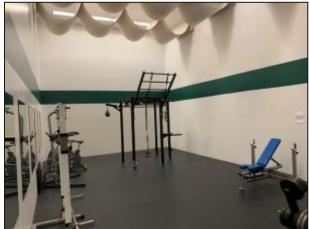
Conference Room





Gymnasium

Fitness Area



Crossfit Gymnasium



Corridor

### COPE Details: (Low Rise)

### **General Details**

**Residential Condominium Corporation** Occupancy Description: The building consists of low rise "C" shaped building containing residential units. ISO Class 1: Frame Major Const. Class (ISO): Building Condition:  $\Box$ Superior  $\Box$ Above Average  $\Box$ Average  $\Box$ Fair  $\Box$ Poor Year of Construction: 1977 No. of Storeys (Above Grade) 4 (The lower floor is partially below grade but is not defined as a basement to code). Basement: □Yes ⊠No Above Grade Building Area: 113,792 ft<sup>2</sup> Below Grade Building Area: N/A

### **Construction Details**

Exterior Wall Construction:	Wood Frame
Floor Construction:	Wood Joist
Roof Type:	⊠Flat □Sloped □Peaked □Quonset
Roof Construction:	Wood Joist
Roof Finish:	SBS membrane
Roof Resurfaced:	⊠Yes □No If Yes (Year): 2012
	-

### **Building Services**

Electrical Service

Thermographic Scans:
Emergency Generators:
Plumbing:

HVAC:

The building is currently provided with copper wiring throughout the building. All units are provided with circuit breakers and there are no fuses in the building. □Yes ⊠No Date: N/A None. Plumbing consists of copper supply lines. ABS drain lines to a municipal waste line. Every unit has individual water shut-offs where feasible based on unit design. All PRVs have been changed in 2019. The sewer lines from the building to the street are currently being mapped out for better identification. Individual units shut off water if the occupancy is going to be gone more than 72 hours.

Hot water is supplied to the building using two RBI boilers supplied to multiple AO Smith Hot Water Tanks.

Individual units are heated through the use hydronic baseboard heaters. Hot water is provided through the use of two (2) RBI boilers.

True North Mechanical is contracted to maintain HVAC systems on site. TNM conducts weekly inspections of the building systems as well as conduct monthly service which may include boiler fire-ups and temperature checks, leak testing, filter and belt changes, and other standard service

Elevator:	work. One elevator serviced monthly by Thyssenkrupp.
<b>Building Fire Protection</b>	
Sprinkler Protection:	□Yes ⊠No □Partial
Sprinkler Area Details:	None
Standpipe System:	⊠Yes □No
Fire Pump / Booster Pump:	□Yes ⊠No
Details:	N/A
Specialized Fire Protection:	□Yes ⊠No
Details:	N/A
Fire Alarm:	⊠Yes □No
Details:	Full Fire alarm system is installed which is monitored by security with local annunciator panel and audible alarms and pull stations.
Date of Service:	20/12/2019
Smoke / Heat Detectors:	This building has smoke and heat detectors installed throughout the building. Smoke detectors are located within each unit and are hard wired and are tested by maintenance annually and replaced as required.
Life Safety Systems:	Emergency lights are located throughout the buildings in hallway corridors, and stairwells. All emergency lights are regularly tested annually by a third party and monthly by building maintenance.
Portable Fire Extinguishers: Most Recent Test Date:	⊠ABC □CO₂ □Water □Halon □AFFF 20/12/2019
Additional Details:	Monthly inspections are conducted of all fire protection equipment (portable fire extinguishers and hoses). Annual inspections occur of all life safety devices by a third party (Borealis Fire Protection).
	Passive fire protection: All units have self-closing doors (20 minute) to minimize the spread of fire and/or smoke if a fire were to occur within a unit.

### **Reconstruction Data (If Applicable)**

Valuation Completed:⊠Yes □No □N/AUpdated Reconstruction Cost:\$ 28,875,000

A reconstruction cost estimate was completed by Reliance Asset Consulting effective April 2018 with updates for this building provided in 2019. A 2020 update indicated a total reconstruction value of \$ 158,300,000.00 for all buildings.

# Photographs (Low Rise):





Exterior

Exterior



Upgraded & Repaired Stairs



Electrical Room



Boilers



Evacuation Map & Pull Station



Standpipe Hose & Portable Fire Extinguisher



Corridor





Corridor



Fire Door

Stairs



Typical Unit Entrance

### COPE Details: (Lower Mews)

### General Details

General Details	
Occupancy Description:	Residential Condominium Corporation Lower Mews consists of a total of ten (10) buildings containing a total of 50 residential units (see below). Each building contains 4-6 units and is separated by adjacent buildings by at least 25' with a concrete fire wall between the buildings. Bldg #1 (1-4) - 4198 ft <sup>2</sup> Bldg #2 (5-8) - 4198 ft <sup>2</sup> Bldg #3 (9-13) - 5248 ft <sup>2</sup> Bldg #4 (14-17) - 4182 ft <sup>2</sup> Bldg #5 (18-23) - 6292 ft <sup>2</sup> Bldg #6 (24-29) - 6276 ft <sup>2</sup> Bldg #7 (30-34) - 5246 ft <sup>2</sup> Bldg #8 (35-39) - 5246 ft <sup>2</sup> Bldg #9 (40-44) - 5246 ft <sup>2</sup> Bldg #10 (45-50) - 6210 ft <sup>2</sup>
Major Const. Class (ISO): Building Condition: Year of Construction: No. of Storeys (Above Grade) Basement: Above Grade Building Area: Below Grade Building Area:	ISO Class 1: Frame □Superior ⊠Above Average □Average □Fair □Poor 1981 2 ⊠Yes □No (Crawlspace Only) 52,342 ft <sup>2</sup> Crawlspace Only

### **Construction Details**

Exterior Wall Construction: Floor Construction: Roof Type: Roof Construction: Roof Finish: Roof Resurfaced:

### **Building Services**

Electrical Service

Thermographic Scans: Emergency Generators: Plumbing: Wood Frame Wood Joist ⊠Flat □Sloped □Peaked □Quonset Wood Joist SBS membrane ⊠Yes □No If Yes (Year): 2014

The buildings are currently provided with copper wiring throughout. All units are provided with circuit breakers and there are no fuses in the buildings. □Yes ⊠No Date: N/A None. Plumbing consists of copper supply lines. ABS drain lines to a municipal waste line. Every unit has individual water shut-offs where feasible based on unit design. The sewer lines from the building to the street are currently being mapped out for better identification. Individual units shut off water if the occupancy is going to be gone more than 72 hours.

HVAC:	Individual units are heated through the use of forced air furnaces (natural gas).
Elevator:	True North Mechanical is contracted to maintain HVAC systems on site. TNM conducts weekly inspections of the building systems as well as conduct monthly service which may include boiler fire-ups and temperature checks, leak testing, filter and belt changes, and other standard service work. None
<b>Building Fire Protection</b>	I
Sprinkler Protection:	$\square$ Yes $\square$ No $\square$ Partial
Sprinkler Area Details:	N/A
Standpipe System:	□Yes ⊠No
Fire Pump / Booster Pump:	□Yes ⊠No
Details:	N/A
Specialized Fire Protection:	□Yes ⊠No
Details:	N/A
Fire Alarm:	□Yes ⊠No
Details:	N/A
Smoke / Heat Detectors:	This building has smoke detectors installed in each unit. Smoke detectors are hard wired and are tested by maintenance annually and replaced as required.
Life Safety Systems:	N/A
Portable Fire Extinguishers:	$\square$ ABC $\square$ CO <sub>2</sub> $\square$ Water $\square$ Halon $\square$ AFFF
Most Recent Test Date:	20/12/2019
Additional Details:	Monthly inspections are conducted of all fire protection equipment (portable fire extinguishers). Annual inspections occur of all life safety devices by a third party (Borealis Fire Protection).

### **Reconstruction Data (If Applicable)**

Valuation Completed:⊠Yes □No □N/AUpdated Reconstruction Cost:\$ 11,400,000

A reconstruction cost estimate was completed by Reliance Asset Consulting effective April 2018 with updates for this building provided in 2019. A 2020 update indicated a total reconstruction value of \$ 158,300,000.00 for all buildings.

# Photographs (Lower Mews):





Exterior



Exterior



Exterior



Exterior

Exterior



Exterior

## **COPE Details: (Upper Mews)**

### General Details

Occupancy Description:	Residential Condominium Corporation
	The building consists of a two storey reinforced concrete parking garage with a two storey townhouse building constructed above the parking garage. The residential building is divided into multiple fire divisions to prevent the spread of
	fire with fire rated walls extending above the roof line with fire doors installed. It was estimated that the largest fire division in the building is 12,055 ft <sup>2</sup> based on the largest fire division. Units are two storeys in height with access from a single interior
	corridor. In addition to the residential units there are storage spaces and mechanical spaces.
	Parking: ISO Class 6 - 123,540 ft² (60%) Residential Townhouse: ISO Class 1 - 81,041 ft² (40%)
Major Const. Class (ISO):	ISO Class 6 (Fire Resistive) - 60% ISO Class 1 (Frame) - 40%
Building Condition:	□Superior □Above Average ⊠Average □Fair □Poor
Year of Construction:	1977
No. of Storeys (Above Grade)	4 (2 Levels of Parking and 2 Levels of Residential Units)
Basement:	□Yes ⊠No
Above Grade Building Area:	204,581 ft <sup>2</sup>
Below Grade Building Area:	N/A
<b>Construction Details</b>	
Exterior Wall Construction:	Reinforced Concrete Construction (Parking) Wood Frame (Townhouse)
Floor Construction:	Reinforced Concrete Construction & Wood Joist
Roof Type:	⊠Flat □Sloped □Peaked □Quonset
Roof Construction:	Reinforced Concrete & Wood Joist
Roof Finish:	SBS membrane
Roof Resurfaced:	⊠Yes □No If Yes (Year): 2016
Building Services	
Electrical Service	The building is currently provided with copper wiring throughout the building. All units are provided with circuit breakers and there are no fuses in the building.
Thermographic Scans:	□Yes ⊠No Date: N/A
Emergency Generators:	None
Plumbing:	Plumbing consists of copper supply lines. ABS drain lines to a

Plumbing consists of copper supply lines. ABS drain lines to a municipal waste line. Every unit has individual water shut-offs where feasible based on unit design. All PRVs have been changed in 2019. The sewer lines from the building to the street are currently being mapped out for better identification. Individual units shut off water if the occupancy is going to be gone more than 72 hours.

HVAC:	Individual units are heated through the use of forced air furnaces with common spaces similarly heated through the use of forced air furnaces.
	True North Mechanical is contracted to maintain HVAC systems on site. TNM conducts weekly inspections of the building systems as well as conduct monthly service which may include boiler fire-ups and temperature checks, leak testing, filter and belt changes, and other standard service work.
Elevator:	None
<b>Building Fire Protection</b>	
Sprinkler Protection:	□Yes ⊠No □Partial
Sprinkler Area Details:	N/A
Standpipe System:	□Yes ⊠No
Fire Pump / Booster Pump:	□Yes ⊠No
Details:	N/A
Specialized Fire Protection:	□Yes ⊠No
Details:	N/A
Fire Alarm:	⊠Yes □No
Details:	Full Fire alarm system is installed (connected to North Tower) which is monitored by security with local annunciator panel and audible alarms and pull stations.
Smoke / Heat Detectors:	This building has smoke and heat detectors installed throughout the building. Smoke detectors are located within each unit and are hard wired and are tested by maintenance annually and replaced as required.
Life Safety Systems:	Emergency lights are located throughout the buildings in hallway corridors, and stairwells. All emergency lights are regularly tested annually by a third party and monthly by building maintenance.
Portable Fire Extinguishers: Most Recent Test Date:	$\square$ ABC $\square$ CO <sub>2</sub> $\square$ Water $\square$ Halon $\square$ AFFF 19/12/2019
Additional Details:	Monthly inspections are conducted of all fire protection equipment (portable fire extinguishers and hoses). Annual inspections occur of all life safety devices by a third party (Borealis Fire Protection).
	Passive fire protection: All units have self-closing doors (20 minute) to minimize the spread of fire and/or smoke if a fire were to occur within a unit.

### **Reconstruction Data (If Applicable)**

Valuation Completed:⊠Yes □No □N/AUpdated Reconstruction Cost:\$ 33,650,000

A reconstruction cost estimate was completed by Reliance Asset Consulting effective April 2018 with updates for this building provided in 2019. A 2020 update indicated a total reconstruction value of \$ 158,300,000.00 for all buildings.

# Photographs (Upper Mews):





Exterior



<u>\_\_\_\_\_</u>



Exterior



Corridor

Exterior



Hot Water Tank





All Connections Sealed



Janitorial Storage Room



Maintenance Room



Upper Level Parking



Lower Level Parking

### Fire Protection Details:

### **Public Fire Protection:**

Fire Hall Name:	Fort McMurray Fire Station #1
Fire Hall Type:	⊠Full Time □Composite □Volunteer
Distance to Responding Fire Hall:	3.6 km
# of Public Hydrants within 150m: # of Private Hydrants within 150m:	2 6
FUS (PFPC) Grade:	4
FUS Grade Adjustment:	□Yes ⊠No Adjustment: (+1)
Comment:	Increase of one due to travel distance to fire hall being over 2.5km.
Adjusted Risk Specific Commercial Property Response (RiskSCOR):	5

### Additional Fire Protection Details:

Annual inspections occur of all life safety devices by a third party (Borealis Fire Protection). Smoke detectors are located within each unit. Common spaces (corridors) have smoke and heat detectors which are similarly inspected annually by a third party service provider.

The contact noted that every two years the fire department conducts a full inspection of the entire property.

There are a total of six (6) private hydrants located on the property which are flushed annually and maintained by Borealis Fire Protection.

### Emergency Response Plan:

All residents are to exit the building by way of the nearest stairwell. Emergency exit maps are installed throughout the buildings and the Fire Safety Plan is located at the main entrance of each building.

### Site Security:

Security System Installed:	⊠Yes □No □N/A
Monitored:	⊠Yes □No □N/A
CCTV Cameras Installed:	⊠Yes □No □N/A
Guard Service:	⊠Yes □No □N/A

### Comments:

The property has a total of 34 security cameras (including 7 exterior cameras) which digitally record activities at all major building entrances and common spaces. All recordings are maintained off site and maintained for one week but can easily be retrieved and saves for longer periods if an incident occurs.

The property has security personnel on hand 9:00am - 5:00pm and 6:00pm - 6:00am (Monday to Friday) with security on site for 24 hrs. beginning at 6:00am on Saturday through 6:00am Monday). Security is provided by "Great Plains Security". There is one guard on site during these times with 24 hours per week where two guards are on site. All incidents are documented in an incident report (see Appendix) which is provided to On-Site management with a review discussion for all incidents. Guards complete forced rounds using RFID tags.

All unit owners are responsible for their own security. The exterior doors are always locked. Intercoms are in place but no longer used as they require a land line – residents simply use cell phones for access.

### **Property Conservation Programs:**

### Preventative Maintenance / Housekeeping Program:

River Park Glen has a good preventative maintenance program. Regular inspections of the building are conducted to ensure that any identified issues within the building are addressed immediately to ensure costs are appropriately managed.

The caretaker regularly performs inspections of the property to identify any potential hazards which are corrected once identified. There are planned upgrades including cosmetic improvements to the property.

### Site Location & Layout:

All buildings located on the property self-expose one another.

It should be noted that the buildings each have fire walls installed in accordance with the Alberta Building Code.

External exposures to the building (within 100') were observed as follows:

Exposure	Description	Distance(ft.)	Construction	Storeys
North	Open	N/A	N/A	N/A
East	Open	N/A	N/A	N/A
South	Apartment Building	75'	Frame	5
West	Open	N/A	N/A	N/A



### **CAT Exposures**

### **Catastrophic Event - Risk Modelling**

Location Name:	Condominium Corporation No. 1122235
Address:	21 MacDonald Drive, Fort McMurray AB
Latitude/Longitude:	56.731998, -111.3853949

CAT Exposures:			
Туре	Exposure	Hazard Level / Return Period	
Flood (Fluvial):	Yes	Low	1/500 yrs
Storm Surge:	No	None	None
Earthquake:	Yes		Very Low
Tsunami:	No	None	None
Wind:	Yes		Low
Hail:	Yes		Very Low
Tornado:	No		None
Forest Fire:	Yes		Low
Volcano:	No		None
Lightning:	Yes		Low

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# Liability:

# **Premises Liability:**

### Life Safety:

Fire Safety Plan Posted: Means of Egress Adequate: Emergency Exit Signage Adequate: Emergency Lights Operational: Testing Frequency: ☑Yes □No
☑Yes □Deficiencies Observed
☑Yes □Deficiencies Observed
☑Yes □Deficiencies Observed
☑Annual □Quarterly ☑Monthly

Additional Comments:

Emergency evacuation procedures are posted throughout the facility and fire safety plans have been published and accessible at the main entrances in the event of a fire incident.

### Housekeeping:

Housekeeping Rating $\mid$ $\boxtimes$ Superior	□Above Average □Average □Below Average □Poor
Housekeeping Performed by: Standard Operating Procedures: Third Party Contractors: Contract in Place:	□Third Party Contractor ⊠Internal Staff ⊠In Place □In Development □Currently Not In Place ⊠Yes □No □N/A

Additional Comments:

Housekeeping is conducted by internal staff for On-Site Solutions Inc. and was noted to be superior to typical housekeeping practices.

All contractors must be approved and must have adequate insurance limits and must have workers compensation coverage.

Smoking:

Smoking Policy n Place:	⊠Yes	□No	$\Box N/A$
"No Smoking" Signage:	⊠Yes	□No	$\Box N/A$

Additional Comments:

Smoking is not permitted on common property and includes cigarette and cannabis smoke. Smoking is only permitted on the street away from the property.

### Slip, Trip, and Fall:

Exterior walkways consist of concrete stairs, ramps, and pathways at the front entrances of the buildings. Walkways through the courtyard consist of concrete. The condominium corporation regularly conducts reviews of all walkways and any deficiencies are identified and repaired.

Internal spaces consist of carpet, vinyl plank, and tile floor surfaces which were all noted to be in good condition. All emergency stairs are in good condition with free and clear access to the outside of the building with no obstructions or fall hazards noted.

Repairs are conducted when required with evidence of stair replacement noted at the Low Rise Building.

### Third Party Contractors:

All contractors who perform work on the building or within the building must be approved prior to commencement of work. Third party contractors consist of elevator technicians, mechanical (performed by True North Mechanical), and fire protection (Borealis Fire Protection). Smaller contractors are selected based on their ability to provide competitive quotes as well as certificates of insurance and workers compensation proof of coverage.

# **Photographs:**



Exterior Pathways



Private Hydrant





Parking Lot



Fire Safety Plans

Community Garden



Fire Protection Log Books

# **Appendix:**

	INCIDENT REPORT
DATE OF REPORT:	BY:
ATE OF INCIDENT	EMERGENCY SERVICES INVOLVED
	RCMP - FILE NUMBER:
ME OF INCIDENT	OFFICER NAME(S)
PE OF INCIDENT	
JILDING OR COMMON AREA	
	FIRE DEPARTMENT - FILE NUMBER:
NIT NUMBER	FIRE PERSON NAME(S)
NANT/OFFENDERS NAMES(S)	
	OTHER PROFESSIONAL SERVICE:
	FILE NUMBER:
ITNESSES:	PERSON NAME(S)
EASE INCLUDE PHOTOS	UNITS AFFECTED:
	DETAILS OF INCIDENT
4	
Please add additional pages if required	
b	
Approx. Total Cost	Signature

DATE OF REPORT: \_\_\_\_\_ BY: \_\_\_\_\_

UNITS Affected:

### STAFF DETAILS FOR INVOICING CHARGEBACKS:

STAFF MEMBER	HOURS	Maintenance Staff \$80 Cleaning Staff \$60 HOURLY RATE	DESCRIPTION OF WORK
		\$80	
		\$80	
		\$80	
		\$80	
		\$60	
		\$60	
		\$60	
		\$	
		\$	
		\$	

\_\_\_\_

### CONTRACTOR DETAILS FOR INVOICING CHARGEBACKS:

DESCRIPTION OF WORK	P.O. ISSUED
	PAGE of
	PAGE of

